E Seva Kendra

E Seva Kendra is a joint project of Kudumbashree and motor vehicle department. E Seva Kendra s are enterprises of Kudumbashree, set up in offices of motor vehicles department, for providing services to the public. At present, E Seva Kendra s are functioning in 43 RTO offices in the state.

Memorandum of Understanding between Kudumbashree and Motor Vehicle department for starting E Seva Centres was signed in 2016. As per this MoU, MVD (Motor Vehicle Department) will provide sufficient space to Kudumbashree in MVD offices for starting E Seva Centres. Kudumbashree will start E Seva Kendra s in these spaces for providing various services related to
motor vehicle department (like remitting of fees, online submission of various application etc) to the general public. Kudumbashree’s entrepreneurs will set up these Centres with full infrastructure including computers through their own investment. Also our entrepreneurs will deploy trained persons in these kiosks for providing services. (In most of the cases, entrepreneurs will be the service provider). Till date, we got space in 43 RTO offices and E Seva Kendra’s are functioning in all these places.

At present, 125 Kudumbashree members are getting decent livelihood through E Seva Kendras. Livelihood for 125 families is not the highlight of E Seva Kendras. The fact that we are able to provide services efficiently and effectively, reducing delays and providing value for time and money to customers is the highlight of E Seva Kendras.

This is a successful in which women entrepreneurs are able to create a new model of e governance. They are able to provide various services taking e governance to public in an efficient way. Our thanks to motor vehicles department for the opportunity and support, and appreciation to the entrepreneurs or the success of E Seva Kendras.